

Private Mindset Coaching Program Pause/Cancellation Policy



With our Private Mindset Coaching there are no contracts. With all the success experienced by Pete's clients his time is constantly in demand from NHL and other Pro Goalies therefore due to supply and demand, prices naturally increase on a regular basis and clients **can keep their current pricing by opting for one of the below two options** as opposed to outright canceling.

1. Scaling Down to Lower Plans (Grandfathered Status):
 - By staying on board with the Private Mindset Coaching program, clients maintain their grandfathered status, and secure their rate.
 - Clients have the option to scale down to one of the current plans, such as Silver or Gold with Pete Fry or with a Certified Coach for a max of 5 months..
 - Upon resuming the program, clients can return to the Platinum with Pete Fry or with a Certified Coach and secure the rate they were on prior to scaling down.
 - i. I.e. Clients can scale down from Platinum with Pete Fry to Silver with a Certified Coach and at any time they can return to Platinum with Pete Fry with their grandfathered price.
2. Pause up to 5 months
 - Clients are able to pause their membership for up to 5 months
 - Upon returning they will retain their grandfathered price.
 - If upon the 5 months the client breaks the agreement there is a one month payment penalty as a spot has been held for them.

Upon cancellation/pausing, the Pete Fry team will review when the last payment was made and the client will continue to receive services up until the next scheduled payment is due.

Procedure for Cancellation

Send an email to Nick Vetro (nick@uofmind.com) to initiate the pause/cancellation

Notes:

- The above policy is subject to change, and any updates will be communicated to clients and guests in advance.
- Clients who choose to leave the program will no longer have guaranteed access to Pete Fry or specific coaches. Rejoining may be subject to availability and current program conditions.

By participating in the Private Mindset Coaching program with Private Mindset Coaching, clients and guests acknowledge and agree to adhere to this Pause/Cancel Policy.

We appreciate your understanding and cooperation in maintaining a transparent and equitable experience.